



[QSA Meeting]

We improve lives. In big ways through learning, healing and discovery.
In small, personal ways through human connection. But in all ways, we improve lives.

Purpose:	Facilitator: Courtney West and Melanie Bornemann-Shepherd,QSA Co-Chairs	Sponsor: Janna Petrie and Sue West
Date: June 23, 2014	Scribe: Melanie B Shepherd	Timekeeper:
Out Today:	Location: AIP 2 Conference Room B	Time:

Topic	Discussion	Recommendations/ Actions	Follow-up	GPS Component	Magnet Component
Approval of Minutes, welcome new members and guests	Courtney and Melanie	Minutes Approved		2,4,7	1, 3
CLUBB QSA Lab Mislabeling Initiative: PPT and Status Update	Power point presentation given by Melanie about lab mislabeling campaign. All pertinent information about the initiative discussed. Managers and educators received power point and we have the support of the educators and managers including Cathy Ehrenfeucht. This initiative is a level 2 rollout so the QSA rep in combination with educator needs to sign staff off about practice change using orange card. Orange cards have been delivered to all inpatient and outpatient areas. Start using cards immediately; lab will reject loose labels after August 1. Handouts given to post on units Join the CLUBB and Facts sheets.	June and July focus on lab mislabeling. August focus will be on Blood Bank mislabeling. Magnets will be made with CLUBB logo to go on tube stations. Hospital wide friendly competition in progress for unit with lowest lab errors by volume.		1,3,6	3,4,6
Safety Intelligence Unit Specific Lab Labeling Data	Connie Chambers presented information about the Safety Intelligence (SI) system and occurrence reporting. See handout. Information about running a report how to compile a specific report using the SI system. Information given about manager reviews and entering events. Useful information about core measures can be found on the HUB. Also information about SI reports can be found on the HUB.	Janna Petrie or Connie Chambers is available to help staff with the SI system and creating a report as needed.		1,3,4	1,2,3,4,5
Good Catch	Due to time constraints Good Catch nominations will be send by email for voting by QSA representatives.	Please vote for 2 due to no meeting in July.	Please Vote by email	1,3,6	3,4,
UCH Insider	Tyler Smith has written an article to highlight the QSA committee and initiative to decrease lab mislabeling errors.	Photo taken. Please see insider to be sent June 25 th .		2,6,7	1,3,4
No July Meeting Next Meeting August 25,					

Performance Excellence in each Global Path to Success Measure will drive the Mission, Vision and Values of UCHealth.



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2014					

UCHealth Global Path to Success

1. Quality and Patient Experience	2. Engaged Workforce	3. Growth	4. Clinical & Non-Clinical Integration	5. Deliver Superior Value	6. Academic Enterprise	7. Mission, Vision and Brand Awareness
Ensure universal, distinctive standard of quality and patient experience.	Attract, retain and excite a unified and engaged workforce.	Enhance reach and relevance through growth.	Integrate clinically and non-clinically across our system.	Deliver superior value to remain an option for most payor plans.	Maintain, enhance and leverage the academic enterprise.	Enhance messaging around the mission, vision and brand

Magnet Model Components

1. Transformational Leadership	2. Structural Empowerment	3. Exemplary Professional Practice	4. New Knowledge, Innovations & Improvements	5. Empirical Outcomes
Leadership that results in extraordinary outcomes by empowering, influencing, and motivating others.	Strategies used to support shared leadership decision-making, life-long learning and professional development.	Interprofessional collaboration to ensure patient safety resulting in high-quality outcomes.	Integration of evidence-based practice and research into practice. New ways of achieving high-quality, effective and efficient care through innovation.	Measurable outcomes related to the impact of structure and process on patients, staff, and the organization.

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